

Torbay Youth Justice Improvement Plan 2023-24

March 2024 Update

Our Vision: -

'Keep young people and their communities safe by working in collaboration with other services to help children recognise and repair the impact of harmful behaviour and develop a positive future'.

RAG Key	Green = On Track / Completed	Amber = In progress	Red = Delayed / unresolved issues	Grey = Not Due/ not started
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	Area for Improvement / Outcome desired	Action	Timescale	Update	RAG
1.	Child First approach to all we do	a) Ensure that that TYJS adheres to the YJB Child First approach in all aspects of our delivery. b) All staff to be trained in Child First approach in youth justice services. c) Hear and respond to the voice of the child and carers not only in the delivery of their intervention but in the development of the service. d) Review our systems and methodology for ensuring feedback is used to improve services.	Ongoing Within 6 months July 23	a) All internal audits and QA work will include assessment of our Child First approach & will be reported back YJS boards. b) All new staff have been trained. c) A short report went to the Sept Board, this is a 'work in progress' and will be improved as more data comes through from all service users. d) New approach is starting to be implemented and we re are getting a growing body of data.	In progress
2	Secure access to suitable child friendly, safe, accessible premises for delivery of face-to-face work	Locate & agree terms with suitable delivery locations in Torquay and Paignton	Sept 23	The Zig Zag building 1 st floor has now been ruled out for YJS use, as well as a private office space on union street in Torquay. We are currently assessing the suitability of the Upton Vale building (behind Electric Hse & Town hall) however this is on Castle Circus where the highest rates of ASB& offending is for Torquay. The DCS has written to all partners asking for them to review their buildings for suitable sites.	Delayed
2a	Outstanding Deep Dive April 2022 Recommendation Continue work to secure a range of local facilities that are fit for purpose			See above	

	to enable services to be delivered effectively to children.				
3	Further development of Trauma Recovery Model (TRM) through an Enhanced Case Management (ECM) approach with Child and Adolescents Mental Health Service (CAMHS).	Scope and agree the options for accessing and funding of psychology input to meet ECM best practice guidelines	Nov 23	FCAMHS are providing clinical supervision and case formulation guidance for YJS staff on a limited basis. A CAMHS worker has started in post.	In place
4	Review the role and provision of CAMHS to the Youth Justice Service	Ensure that children at TYJS have access to suitable accessible mental health services either through CAMHS staff or another provider.	Nov 23	We are seeking to agree a date to review the contract with CFHD for the provision of MH services to YJS.	Delayed
5	Review the success of the Targeted Prevention Service for children coming to the attention of the youth justice systems.	<ul style="list-style-type: none"> a) Audit offending rates following intervention. b) Ensure Turnaround funding requirements are met. c) Prevention Review & Action Plan to be established based on recommendations of the review. 	<p>July 23</p> <p>March 25</p>	<ul style="list-style-type: none"> a) New Performance report will have a live tracker of reoffending. b) Turnaround cases will be tracked in the new Performance report. c) Review of Prevention service took place in Dec 23. All key partners attended report & improvement action plan is in place. 	Completed
6	Ensuring children in contact with the Youth Justice Service are in appropriate education, training, or employment	Complete the Action Plan from the ETE Thematic Review.	Sept 23	<ul style="list-style-type: none"> a) Update Report was brought to May 23 Board, remaining actions in progress report was brought to the Sept 23 board and was signed off as completed. b) ETE report was brought to Nov 23 Board re what YJS is doing to ensure cohort are in education following letter from head of YJB. 	Completed
7	Swifter Justice - reduce delays across whole youth justice system	<ul style="list-style-type: none"> a) Create a system to track all youth cases from arrest to disposal. b) Devise an approach to influence all organisations awareness and reduce delays 	<p>May 23</p> <p>Sept 23</p>	<ul style="list-style-type: none"> a) System being devised but not yet in place. b) Once system has been devised this will be shared with partners and an escalation process agreed regarding delays will be agreed. 	In Progress
8	More positive activities and opportunities for children.	Support the development of the new Torbay Youth Offer.	July 23	Torbay Council contracted a range of providers to enhance youth work provision in the bay (started in Nov 23) and has brought other services back in house to increase the coordination. This is now well established.	Completed
9	Improve the visibility and understanding of Youth Justice Service work – telling the good	Liaise with Torbay Council communications dept to develop better communications to inform the public &	Sept 23	Website development as part of the Family Hubs website is planned but this has not yet started due	Not started

	stories of children & the work of the YJS	community about TYJS (website, leaflets, news articles?)		to priority for other aspects to be delivered due to funding requirements.	
10	Review the Quality of Youth Justice provision in Torbay.	<ol style="list-style-type: none"> 1. Complete an audit against the YJB National Standards for Youth Justice Services. 2. Complete the YJB National Standards Action Plan devised following the audit 	<p>October 23</p> <p>July 24</p>	<ol style="list-style-type: none"> 1. Audited completed sent to YJB by the deadline and Report to Nov 23 Board. 2. 14 of 17 action have been completed 	In progress
11	Improve systems and processes to reduce Child Criminal Exploitation.	Implement Multi Agency Case Audit (MACA) re Criminal Exploitation Action Plan	July 24	4 of the 5 areas for improvement identified in the audit are either completed or on track to complete. One area is rated as amber which is to attendance in education for children at risk of CCE	In progress
12	After Action Review (AAR) re Swift Youth Justice C103	Implement the recommendations of the AAR		The AAR has been completed, YJS has a copy of the report & its recommendation but are currently waiting for sign off from the TSCP exec before it can be released.	Not implemented
13	CEO Deep Dive 2023	<ol style="list-style-type: none"> 1. Develop and action plan on the recommendations of the Deep Dive report. 2. Implement the Action plan devised from the recommendations. 	Jan 24	<ol style="list-style-type: none"> 1. The CEO Deep Dive report was accepted at the Jan 23 Strategic Board 2. An Improvement Plan has been devised and will be presented to the March Strategic Board for approval. 	In progress